

# HOSTED PBX-CLOUD BASED PHONE SYSTEM RELIABLE, COST-EFFECTIVE AND CONVENIENT

SunTel's Hosted PBX designed specifically for small and medium-sized companies comes packed with enterprise-level phone capabilities—at a fraction of the cost. It requires no expensive hardware/software to purchase or upgrade because we manage and monitor it through the cloud 24/7.



# WHY HOSTED PBX?

#### **COST- EFFECTIVE**

- Cuts your telephone bill substantially
- Eliminate expensive and complex PBX hardware and software
- Free unlimited phone extensions & voice mail boxes

### **SCALABLE**

- Grows with your business
- Easily add users/extensions from the web portal
- Adding multiple office locations is simple

### CONVENIENT

- Work from anywhere your office, home, or on the road with smart phone/ tablet
- Home and mobile workers have same phone capabilities as office workers

#### RELIABLE

- Built -in disaster recovery and 24/7 network management
- Unparalleled customer support/service
- Crystal clear HD sound quality
- Never miss a call. System automatically reroutes calls in the event of power outage or disaster

#### **POWERFUL**

- User friendly web-portal to manage the entire phone system
- Free 50+ enterprise level features like auto attendant(IVR), Find Me/Follow Me, voice mail to email, conference call, etc

# EASY TO MANAGE AND USE

Hosted PBX is easily & entirely managed through its user-friendly web-portal from anywhere in the world.

- Add and change users easily
- Easily add or remove features for all users/groups
- Manage multiple offices and remote users
- Manage internal/external calls on the fly
- Customizable auto attendant with marketing/branding capabilities

Find out how Hosted PBX can help your business increase productivity and reduce costs



# HOSTED PBX-CLOUD BASED PHONE SYSTEM RELIABLE, COST-EFFECTIVE AND CONVENIENT

# Work from Anywhere

We put your business communications in the cloud so you can work from anywhere.



Satellite Office





Main Office



On The Road



Home Office

# SunTel Has The Right Solution For Your Business



## Polycom IP450

- Up to 3 lines with up to 8 concurrent calls per line
- Polycom HD Voice technology
- 256 x 116 pixel backlit grayscale graphical LCD
- Two-port Ethernet Switch
- QoS Support IEEE 802.1p/Q tagging



## Polycom VVX310

- 6 lines (programmable line keys)
- Polycom HD Voice technology
- Busy Lamp Field (BLF)
- 1000Base-TX
- Backlit 8-level Grayscale graphical LCD (208 x 104) resolution



### Panasonic KX-TGP500

- Support for 3 simultaneous network conversations
- DECT radio technology
- Up to 6 DECT cordless handsets
- Supports up to 8 SIP registrations (e.g. up to 8 Direct Inward Dialing Lines or Extensions)
- QoS Support

# BUSINESS PHONE FEATURES

Abbreviated Dialing
Admin Portal

Auto Attendant (dial by name, extension, directory)

Automatic Disaster Recovery

Call Announce

**Call Continuity** 

Call Duration Display

**Call Forwarding** 

Call Hold

Call Logs

Call Park

Call Trace

Call Waiting

Caller ID

Caller ID Block

Cell Phone Integration

Conference Bridge

Conference Calling

Dashboard

Do Not Disturb

Emergency Assistance(911/911E)

**Extension Dialing** 

Find Me/Follow Me

Forward to Voice Mail

**Hunt Groups** 

Integrated Billing/Accounts

Multiple Devices Same Ext

Music/Message on Hold

Ring Groups

Selective Call Forwarding

Simultaneous Ring

**Speed Dial** 

**Unique Rings** 

**Unlimited Extensions** 

Unlimited Voice Mail boxes

Virtual Receptionist

Voice Mail

Voicemail to Email

Work from Anywhere

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